



Quality and Environmental Policy

Excellence
in Quality,
Sustainability
at the

Forefront



The General Management, in line with the fundamental principles on which it founded, develops, and administers **DonVi Srl**

is constantly committed to pursuing a policy of consolidation and continuous improvement of the products and services provided, aimed at:

- full customer satisfaction, with maximum attention focused on their needs and expectations, both implicit and explicit, by identifying and monitoring the achievement of the objectives agreed upon during the contractual phase;
- environmental performance, minimizing, where technically possible and economically sustainable, any direct and indirect negative impact on the environment.

To this end, the General Management has decided to define and maintain an integrated Quality and Environmental Management System in compliance with

ISO 9001:2015 – ISO 14001:2015

standards and suitable for the context and size of

DonVi S.r.l.

This certification attests the conformity of our Management System to the requirements necessary to ensure the quality of our processes and compliance with environmental regulations. Our certification scope includes the production and repair of metal equipment for the galvanic industry.

The certificate registration number is

001944-1-IT-1-QEN



The System is therefore used as a primary and real tool for:

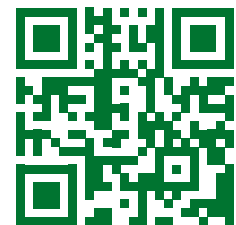
- ⊙ to keep processes, products, and services under control; to meet regulatory and compliance requirements, both mandatory and voluntary;
- ⊙ to prevent risks and non-conforming situations in order to eliminate or reduce inefficiencies and ineffectiveness;
- ⊙ to respond to changes in the external context to consolidate and increase the company's leadership in the reference market;
- ⊙ to minimize identified risks and pursue potential growth opportunities;
- ⊙ to meet the needs and expectations of stakeholders, both internal and external, with the primary goal of increasing their level of satisfaction; to disseminate and share quality and environmental objectives at all levels;
- ⊙ to monitor and reduce as much as possible the environmental impacts resulting from work activities, through the appropriate and prudent use of natural resources, the adoption of tools for monitoring and preventing pollution, and by prioritizing recovery and recycling practices; to prevent inappropriate behavior by company personnel that could negatively impact the quality of the service offered or environmental aspects;
- ⊙ to promote and share at all levels the culture of work quality and respect for the environment, ensuring that every company component is involved and made aware of their role and responsibilities in achieving continuous improvement objectives

To achieve the aforementioned objectives, the General Management also commits to:

- ① ensuring the availability of necessary resources (economic, human, and infrastructural) and conducting training and education activities for all personnel involved in the activities;
- ① adopting continuous improvement plans for the effectiveness and efficiency of the Management System, defining and reviewing during the periodic Management Reviews, objective and measurable goals that are consistent with this Policy and the company size;
- ① adopting targeted and effective tools for analyzing and evaluating data and business performance, taking into account appropriate feedback from operational activities and the external context.

This Quality and Environmental Policy is disseminated at all levels of the organization, including through training activities to ensure it is understood, implemented, and supported. It is also made available to all interested parties who make a specific request.
The Management.





DonVi S.r.l.

**Via Francesco Lana de Terzi, 85
25064 Gussago (BS) Italy**

T.: +39.030.315550 Email: donvi@donvi.it